

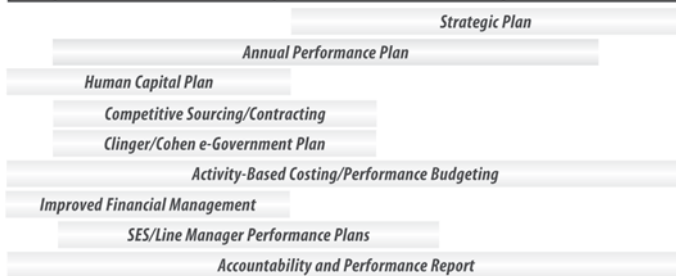
Performance Measurement and Accountability in Homeland Security

One of the new challenges facing public safety officials is the ability to show value and results in homeland security preparation. As we are further removed from the tragic events of September 11th, 2001, the public and media offer up more scrutiny on the use of public funds for homeland security preparations. An acceptable and reasonable set of measures must be developed by an agency in order to demonstrate real results in lieu of a critical incident. You will discover the right set of measures to use for your jurisdiction, and how to implement those measures into your planning and management.

- Explore how measures help foster accountability
- Study what types of performance measures are appropriate for your jurisdiction
- Utilize the Logic Model in the development of your performance measures
- Create management tactics that will achieve desired results
- Forge a tracking system to assist in your measures utilization
- Modify your existing training methods for results

THE GOVERNMENT PERFORMANCE LOGIC MODEL

| | | | |
|--------|--------------------------|-------------------------|----------------|
| Input | ← Activities and Outputs | ← Intermediate Outcomes | ← End Outcomes |
| \$ FTE | | | |
| Input | → Activities and Outputs | → Intermediate Outcomes | → End Outcomes |



COURSE AVAILABILITY

May 1-2, 2006 in Arlington, VA (Code: L204)

Tuition: \$1095
[Group and Certification Discounts Available]

In-House Training:
\$7500 per day for two days; maximum attendance 40
Contact the Institute to discuss customizing an in-house version of this class

COURSE AGENDA

DAY ONE

Fostering Accountability In Homeland Security

- Measure preparedness to develop accountability
- Explore why accountability is a fundamental tool to foster public trust

Appropriate Performance Measures for Homeland Security

- Use the National Preparedness Goal and other federal initiatives to develop appropriate outcomes
- Focus your jurisdiction on homeland security outcomes using federal guidelines

Performance Measures for Homeland Security-Using the Logic Model for Results

- Focus on your desired outcomes to evaluate your program effectiveness
- Develop tactics for redesigning your existing training strategies to align with your desired outcomes

Performance Management in Homeland Security

- Assess your jurisdiction's desired outcomes and focus performance goals and plans to achieve those goals
- Develop budget, training and management priorities using those assessments

DAY TWO

Linking Departmental Data to Superior Performance

- Break through your existing data to pin-point sources of departmental short comings and development areas
- Interpret what the information your agency collects really means for overall performance

The Ins and Outs of Performance Measurement in First Responder Organizational Management

- Get proven tools and techniques for avoiding the "Six Fatal Mistakes" of implementing a performance initiative in your department
- Understand how a focus on performance accountability can dramatically alter your ability to manage, produce and be accountable for results that matter to customers
- Enhanced performance evaluations for emergency response organizations
- Integrate performance-based evaluations as a driver for success in your department
- Develop skill-focused benchmarks that enhance your force's ability to successfully carry out essential functions

The Measures Connection to Local and Federal Funding and Grants

- Justify local budget allocations with data that substantiates your organization's spending and budget
- Make sure your organization is prepared to get the federal funding it needs to continue and increase its capability

Core Performance Skills for Supervisors

- Harness the power of management to institute performance changes
- Avoid common pitfalls in organizational change management

“Very well done. Hit on many important contemporary topics.”

- DON McGRAN, RIDGEFIELD POLICE DEPARTMENT